

Tektronix On-site Calibration Services

Top Performance and Efficiency



On-site Calibration Service keeps your instruments at peak performance and your operations at peak efficiency

Fierce competition and rapid advances in technology are driving shorter times to market. Existing products must be continuously upgraded and modified to meet evolving applications and to maintain compliance with industry standards. Many of today's instruments are integral parts of systems and removal from the office environment for routine maintenance can be difficult. Minimizing the impact of servicing a large base of instruments is imperative for efficiency.

Now more than ever it makes sense to locate a world-class calibration service provider inside your operation. Tektronix' On-site Calibration Service maximizes your instruments' time on-line, minimizing downtime. Service is arranged to meet your schedule. You receive the full value of a Tektronix Service Center-performed calibration.

The full value of a Tektronix Calibration

Ensuring measurement accuracy, the breadth of testing performed with a Tektronix Calibration provides confidence in all measurements conducted by the calibrated instrument. Added to breadth of testing, Tektronix delivers the full capability and expertise of the original equipment manufacturer to make, on the spot, any necessary adjustments, keeping your instruments in operation at your site. The latest equipment and procedures designed for calibrating Tektronix instruments are used, delivering a complete set of tests. Enhancing the lifetime value of your instrument, Tektronix brings to you the unique ability to install the latest product updates and upgrades.

For delivering measurement accuracy, maximization of your instrument asset value and optimization of up-time to meet demanding design and production schedules, Tektronix is

uniquely qualified to be your calibration service provider. Get full value from your calibration service. Get the **Tektronix Customer Service Advantage**. Get checked by Tektronix.

Get Checked by Tektronix

Gain peak performance, operational efficiency and convenience with Tektronix On-site Calibration Service:

- Your instruments remain in your workplace
- Turn-around time is measured in hours, not days
- Compliance is assured through calibration or functional verification using factory-certified procedures
- Service is prearranged to fit your schedule
- Factory-trained experts perform the work at your location

Your On-site Calibration team

Tektronix' network of Customer Service Engineers is available to assist you with your service needs, including: Calibration, Technical Support, Upgrades/Updates and Repair (minor).

- ▶ Factory Trained Experts Deliver to Your Site the Know-how to:
 - Update Instrument Firmware
 - Install Operating Systems and Application Software
 - Perform Minor Repairs when Needed
 - Install Reliability and Safety Updates
 - Upgrade Instruments with Newly Purchased Options
 - Make all Necessary Adjustments

Factory-trained experts, Tektronix Customer Service Engineers average 20 man-years of industry, application and product training. Backed by a team of service and engineering professionals, they have access to the latest product and application knowledge. A Customer Service Engineer works with you to plan and manage the entire calibration service event, saving you valuable time.

On-site Calibration service

Providing quality control that enables ISO9000 compliance, this service includes:

- Verification of specifications using factory developed procedures
- Traceability to National Metrology Institutes
- Certificate of Traceable Calibration
- Certification label with next calibration due date
- Statement of received conditions
- Adjustment as necessary to restore performance to factory specifications
- Service record
- Maintenance of reverse traceability records
- Notification of due date for next calibration
- An optional test data report



Optimized on-site visits

On-site visits normally occur during standard business hours, Monday through Friday. Arrangements for an optimal calibration work environment, scope of work and special requirements are made in advance.

Your special needs are addressed by accommodating your production schedules, priorities, need for additional equipment and potential returns to a Tektronix Service Center. Services are performed professionally, promptly and with minimum impact to your operation.

Additional services available

Other services available include Repair and Depot Calibration. For more information on these and other support services, see: www.tektronix.com/serviceandsupport.

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For other areas contact Tektronix, Inc. at: 1 (503) 627-7111

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Our most up-to-date product information is available at: www.tektronix.com



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